



# Parents' And Carers' Views Of The School

Results Of The 2011 Autumn Term Questionnaire

# Introduction

*Dear Parents / Carers*

*Please find attached the results collected from our 2011 parent / carers questionnaire. Thank you for your excellent response more than ever this year, and the comments you made – they are very valuable for our continued development. It was tremendous to receive such positive feedback again. This reflects the hard work of all the Brookside staff, children, governors and families. My thanks to you for all your efforts.*

*The results of the survey have informed school improvement work already undertaken as well as that planned for the near future. It was noted that overall 79.1% felt all the statements were true, an improvement of 7.2% over the 2009 questionnaire. I have provided brief commentary for each question where relevant and also included a selection of some of the comments made.*

*Please contact me if you have any queries about the survey.*

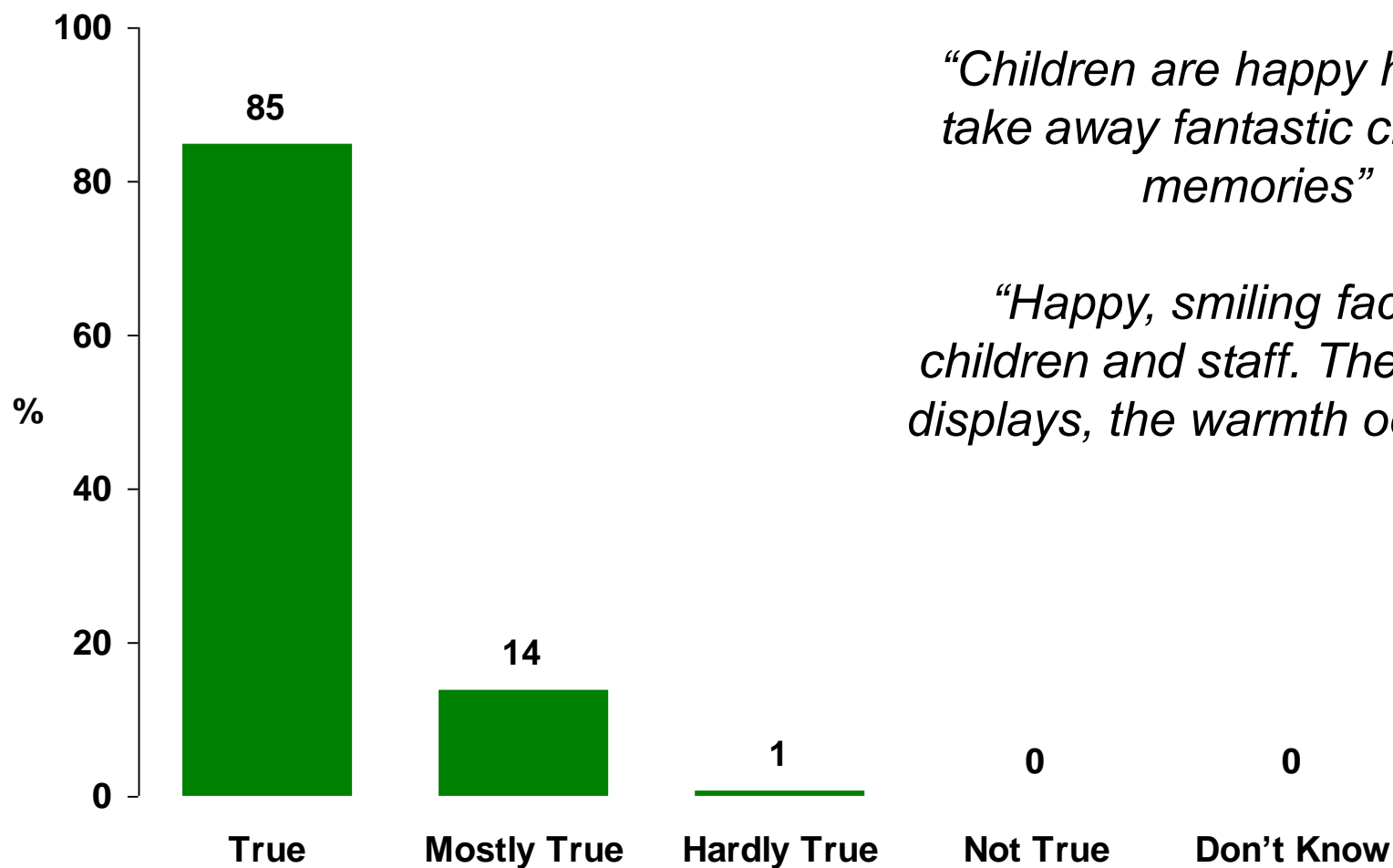
*Maxine Holmes  
Headteacher*

*Notes*

- 1.93 replies were received*
- 2.School roll in December 2011 was 147*
- 3.Parent / carers comments have been kept anonymous.*



# Q1 “My Child is happy at this school”



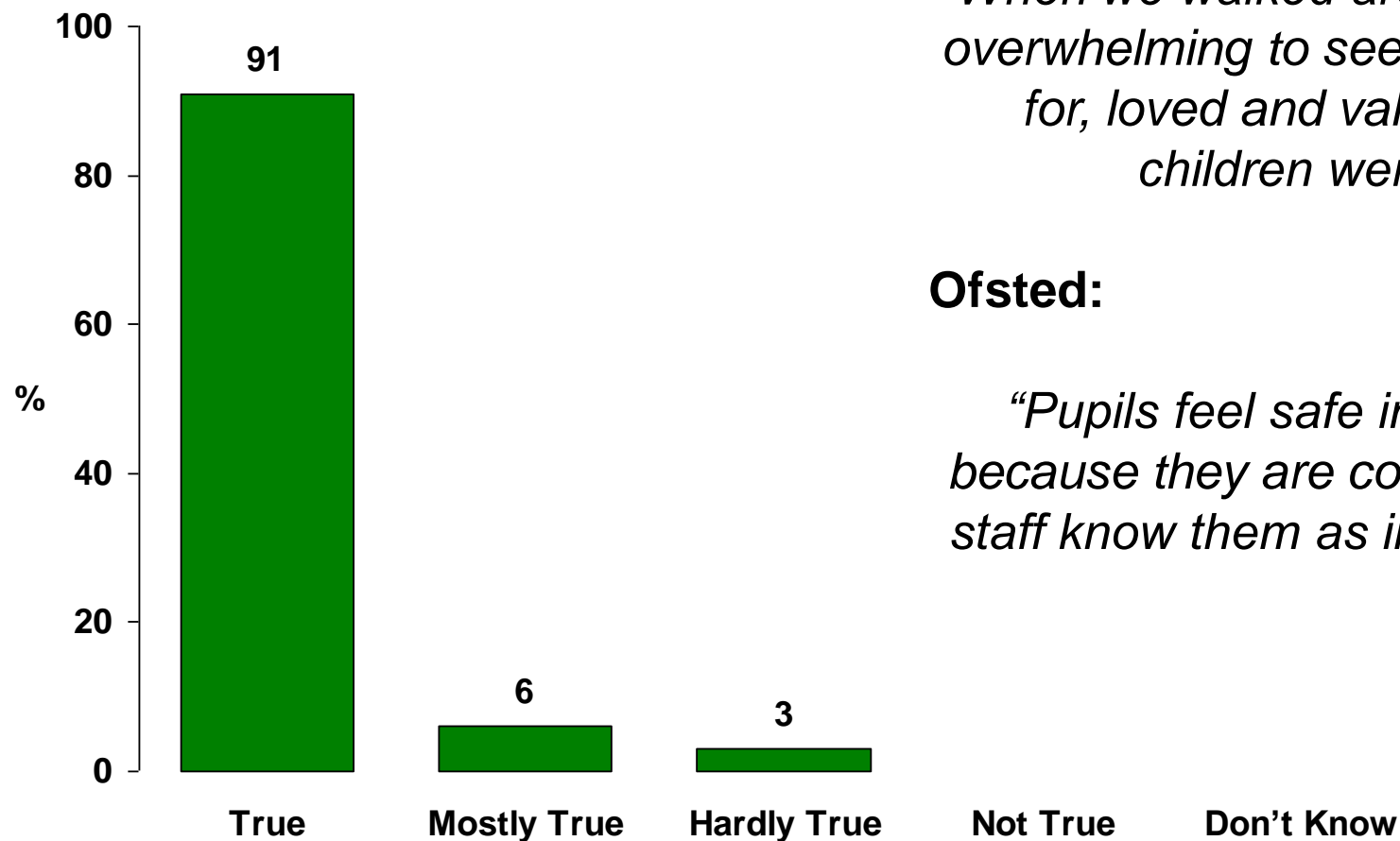
## Parent comments:

*“Children are happy here and take away fantastic childhood memories”*

*“Happy, smiling faces on children and staff. The beautiful displays, the warmth oozed out.”*



# Q2 “My Child Feels safe at this school”



## Parent comment:

*“When we walked around it was overwhelming to see how cared for, loved and valued the children were”*

## Ofsted:

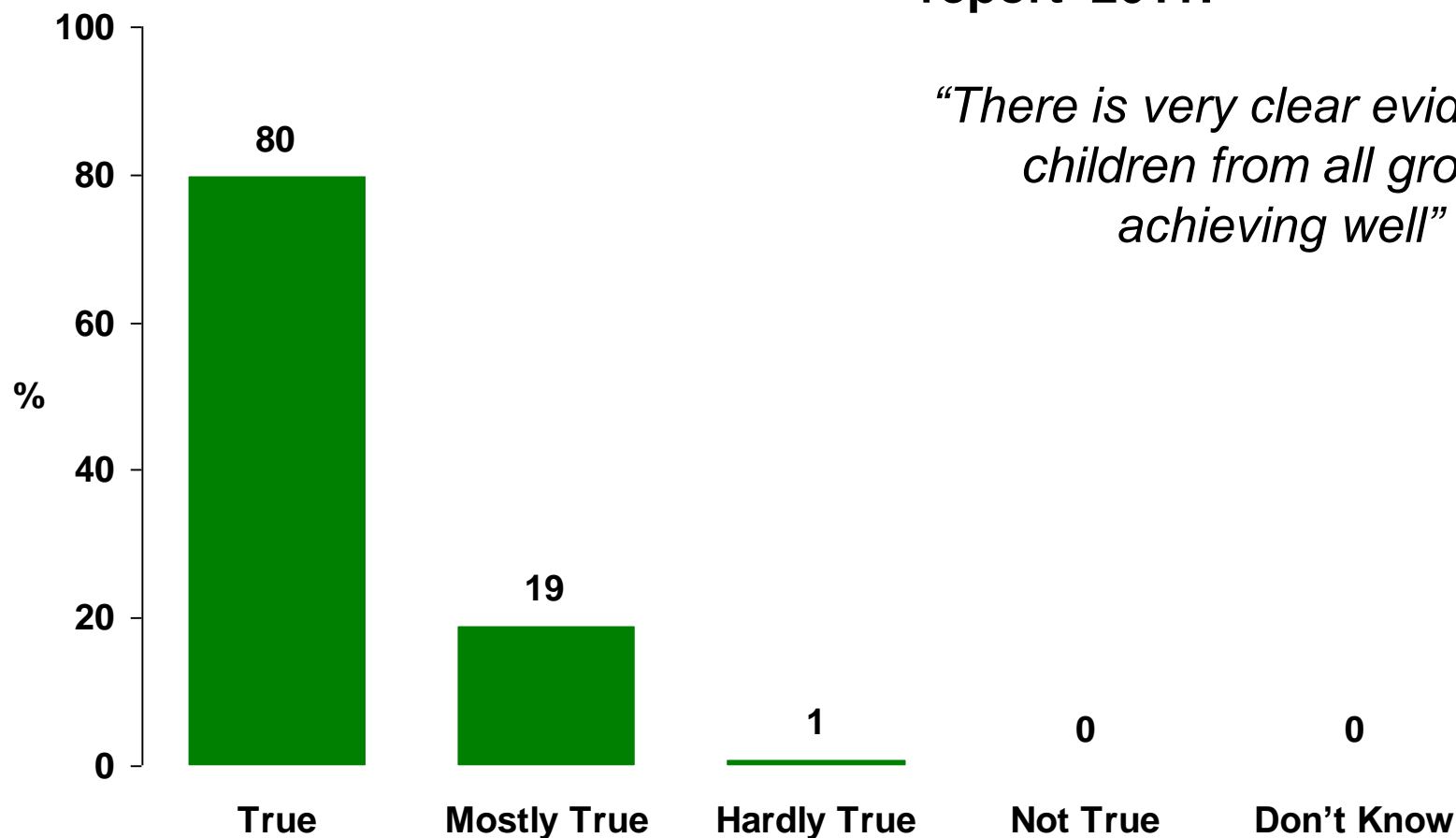
*“Pupils feel safe in school because they are confident the staff know them as individuals”*



# Q3 “My Child makes good progress at this school”

**Local Authority School  
Improvement advisor annual  
report 2011:**

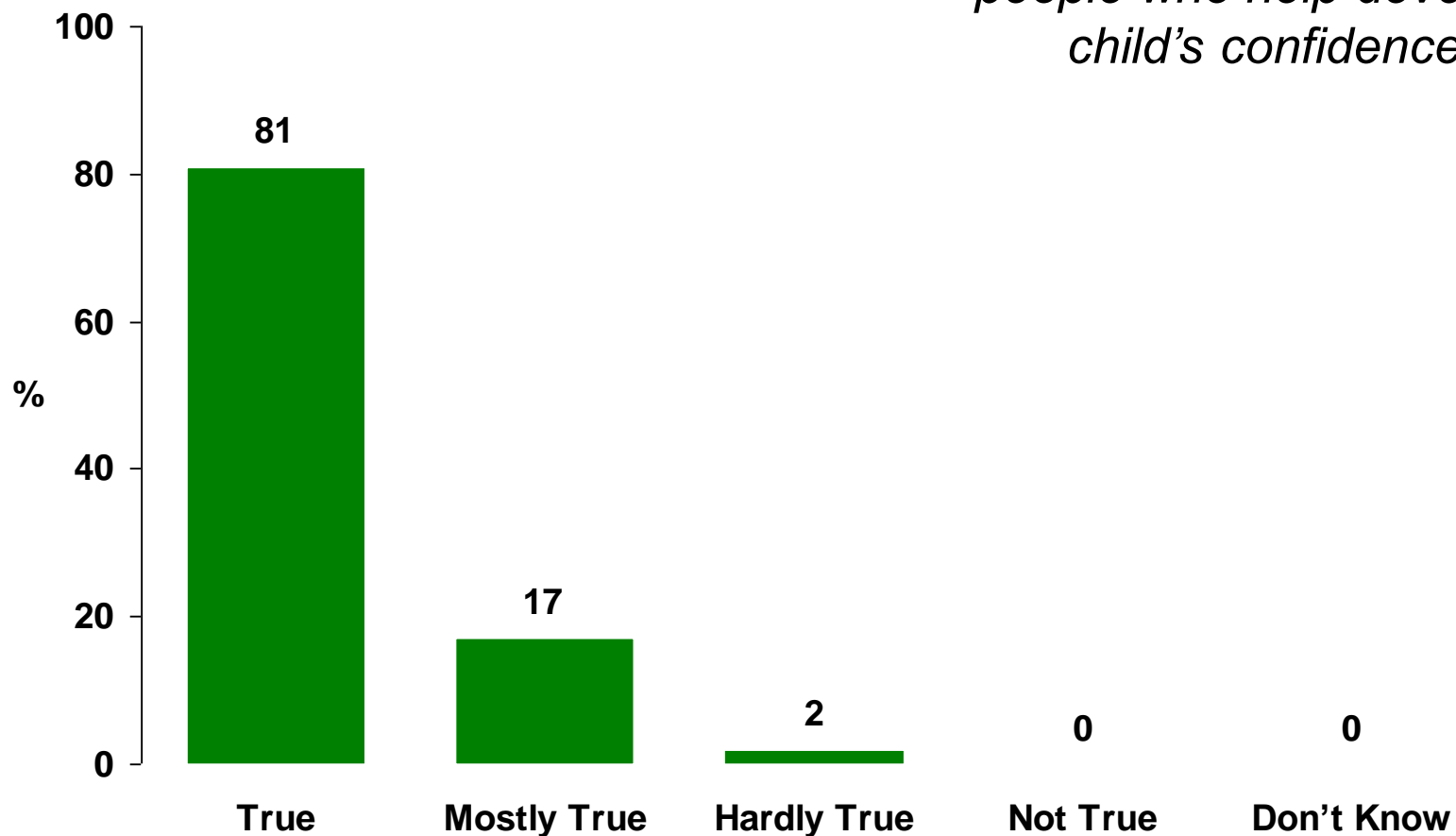
*“There is very clear evidence of  
children from all groups  
achieving well”*



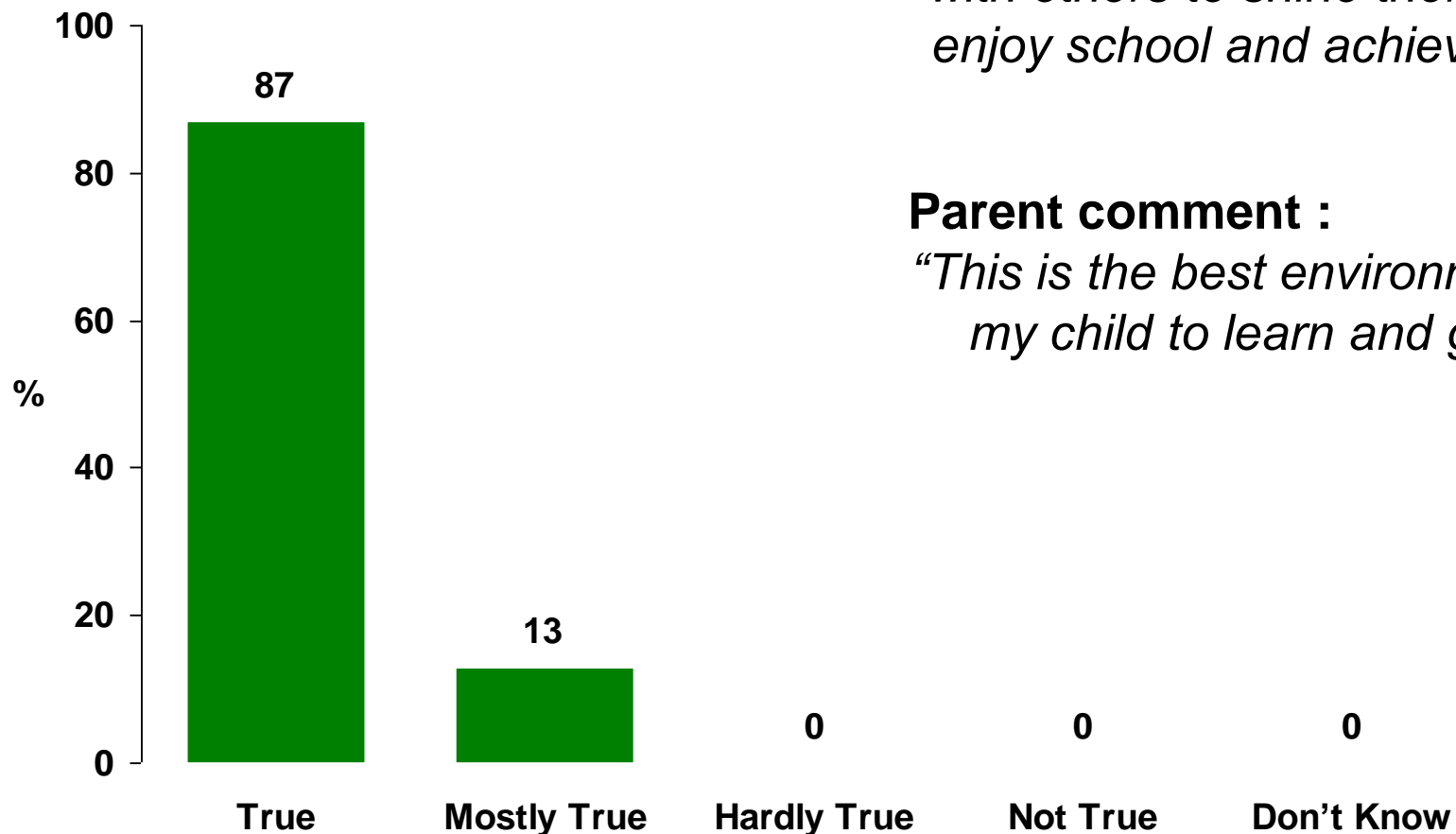
# Q4 “My Child is well looked after at this school”

## Parent comment :

*“A lovely caring environment,  
people who help develop a  
child’s confidence”*



# Q5 “My Child Is taught well at this school”



## Ofsted:

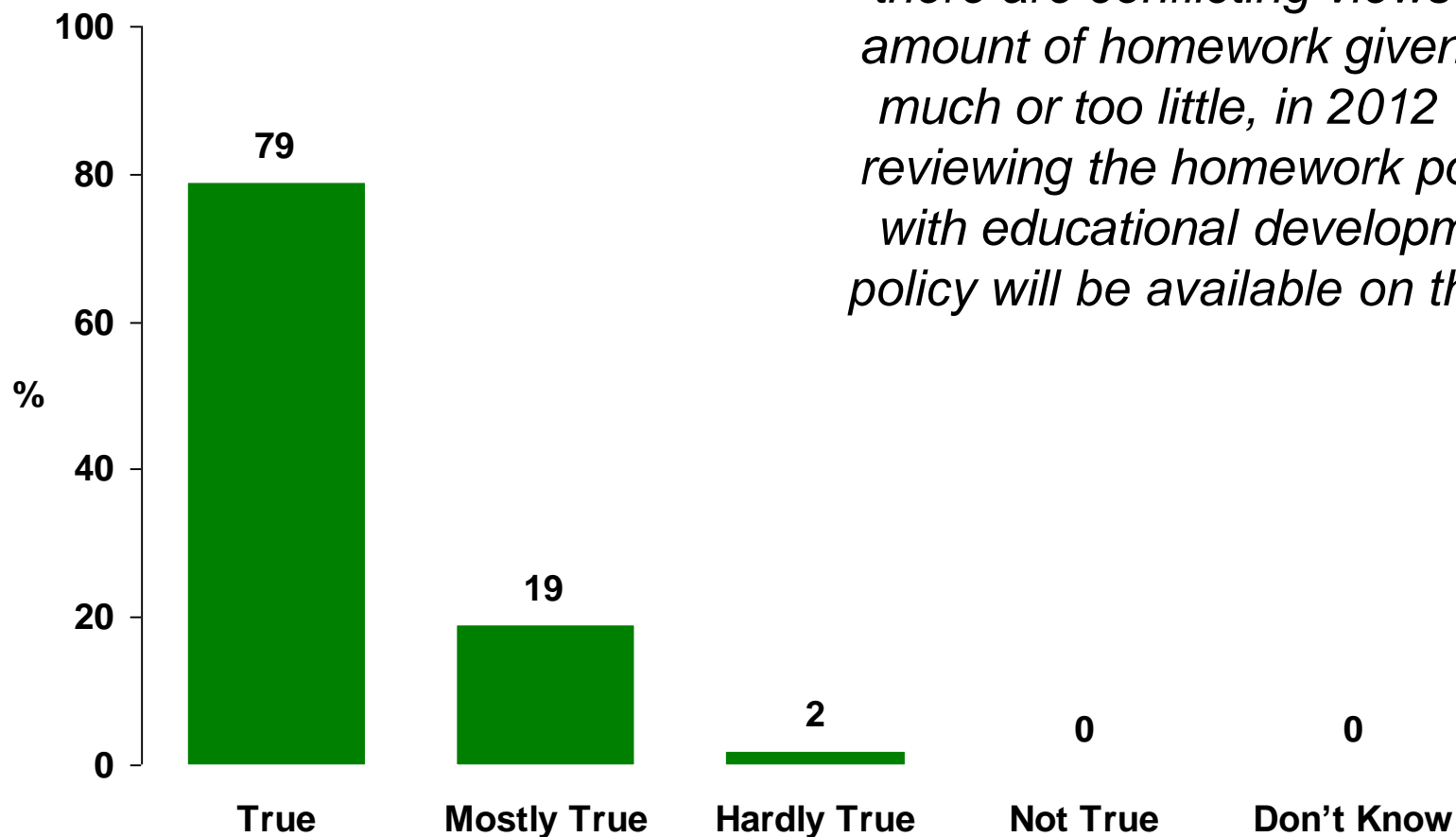
*“Pupils have equal opportunity with others to shine thoroughly, enjoy school and achieve well”*

## Parent comment :

*“This is the best environment for my child to learn and grow”*



# Q6 “My child receives appropriate homework for their age”



## Headteacher comment :

*“Even though this is a positive response, there are conflicting views about the amount of homework given either too much or too little, in 2012 we will be reviewing the homework policy in line with educational developments, this policy will be available on the website”*



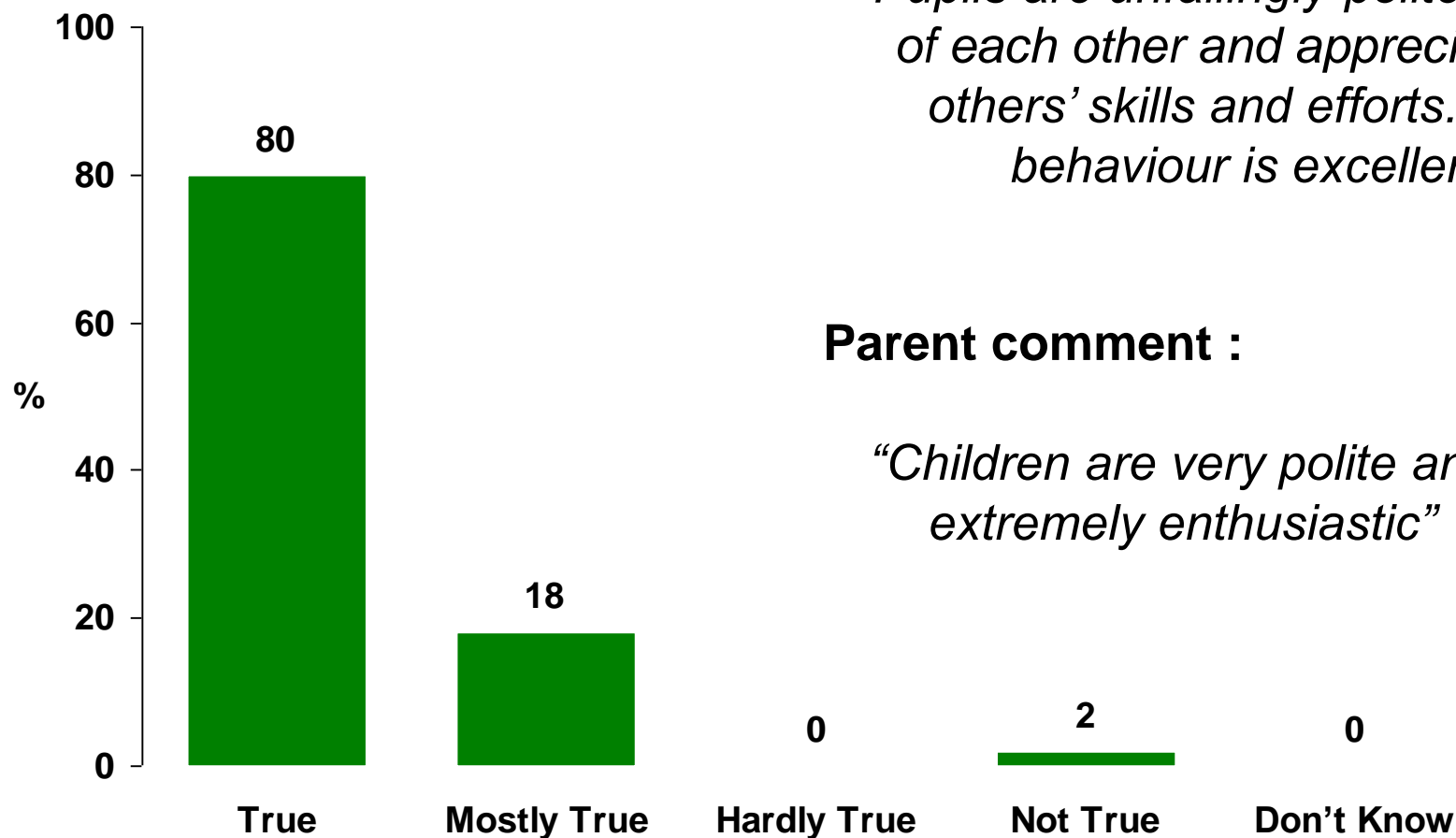
# Q7 “This school ensures the pupils are well behaved”

## Ofsted:

*“Pupils are unfailingly polite, tolerant of each other and appreciative of others’ skills and efforts. Their behaviour is excellent”*

## Parent comment :

*“Children are very polite and extremely enthusiastic”*



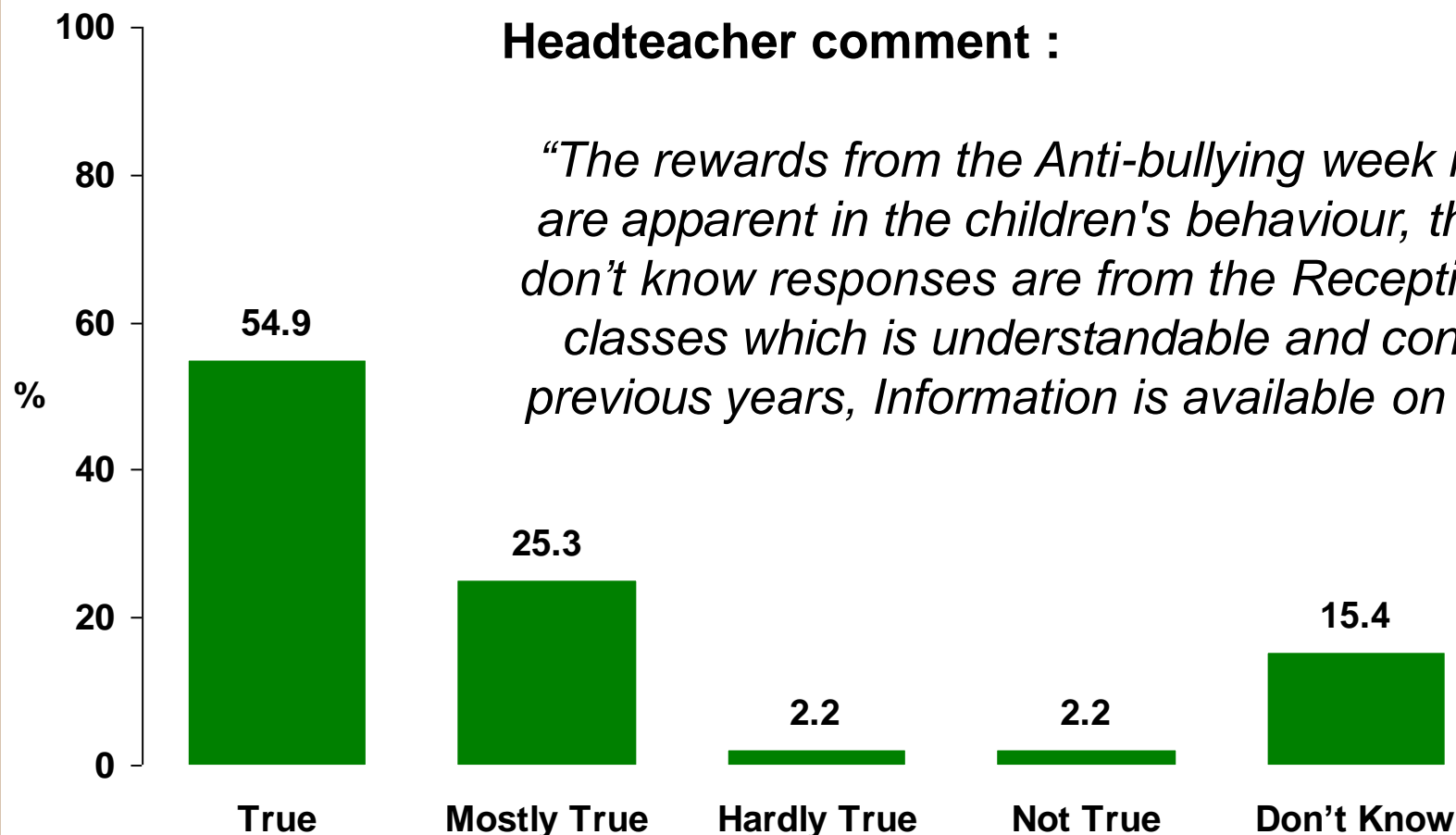
# Q8 “The school deals effectively with bullying”

**Ofsted:**

*“Pupils are confident that the staff know them as individuals, will listen to their concerns and take effective action”*

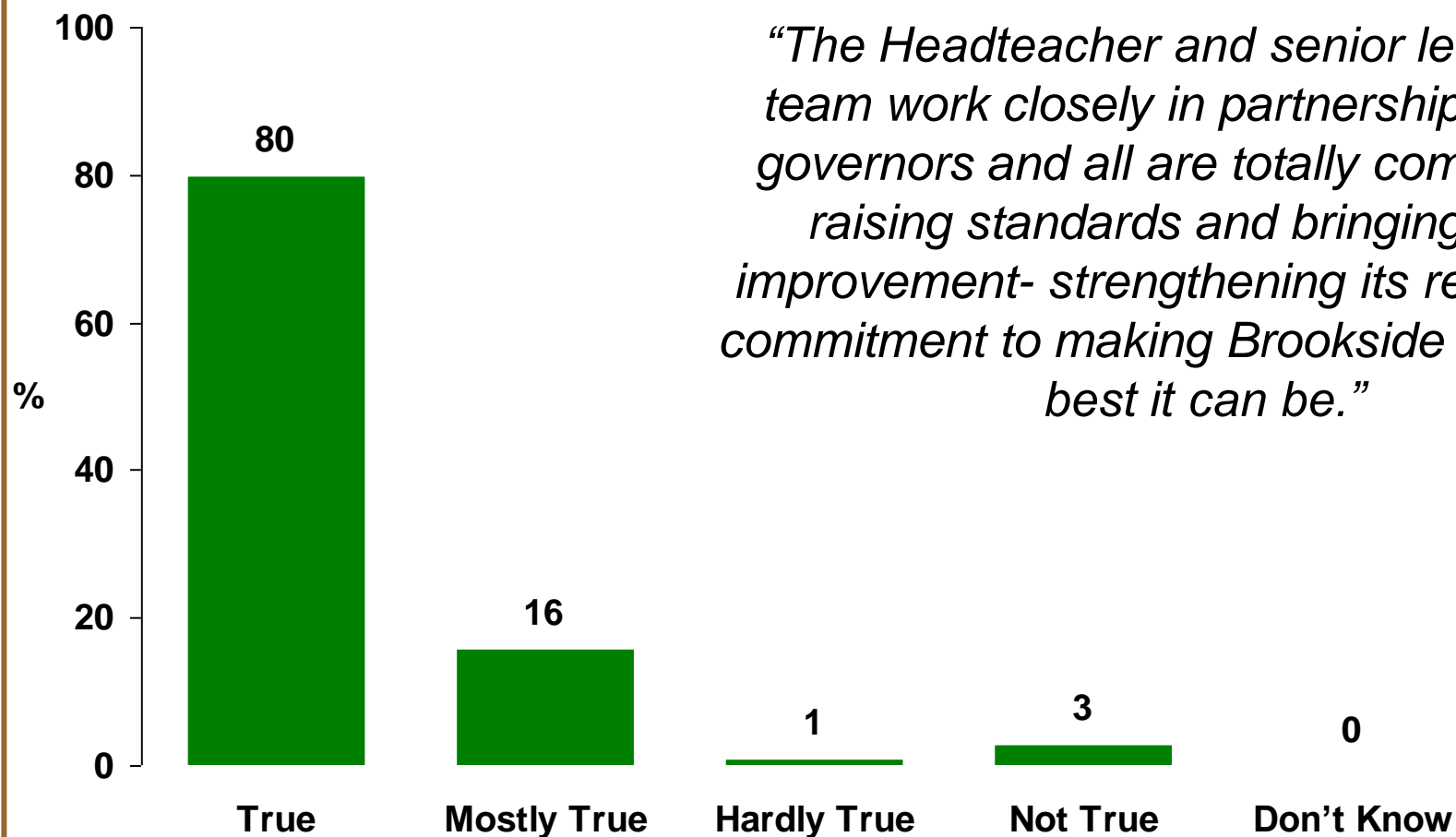
**Headteacher comment :**

*“The rewards from the Anti-bullying week in November are apparent in the children's behaviour, the large % of don't know responses are from the Reception and Infant classes which is understandable and consistent with previous years, Information is available on our website.”*



# Q9 “The school is well led and managed”

## Local Authority School Improvement advisor annual report 2011:



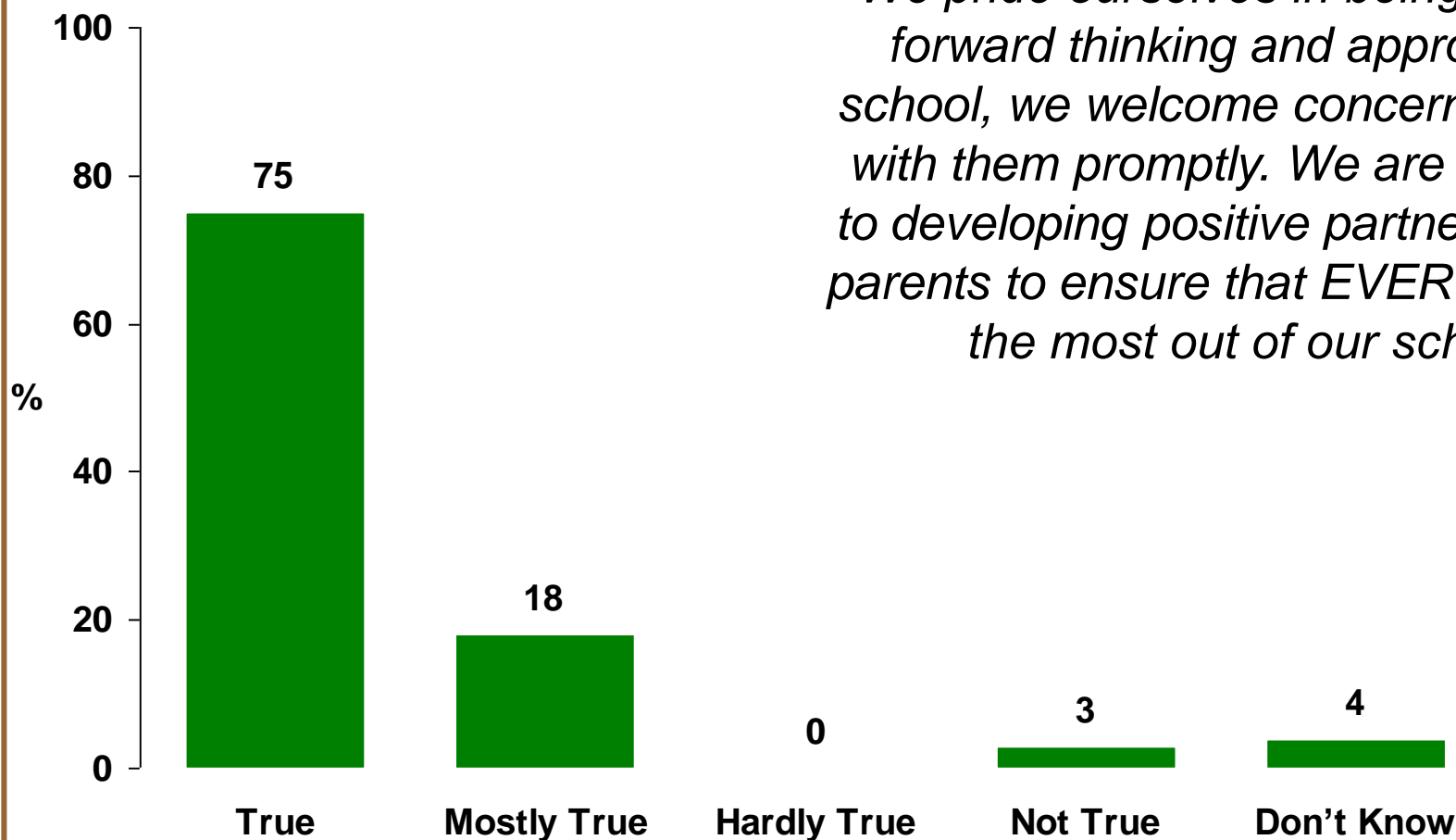
*“The Headteacher and senior leadership team work closely in partnership with the governors and all are totally committed to raising standards and bringing about improvement- strengthening its resolve and commitment to making Brookside School the best it can be.”*



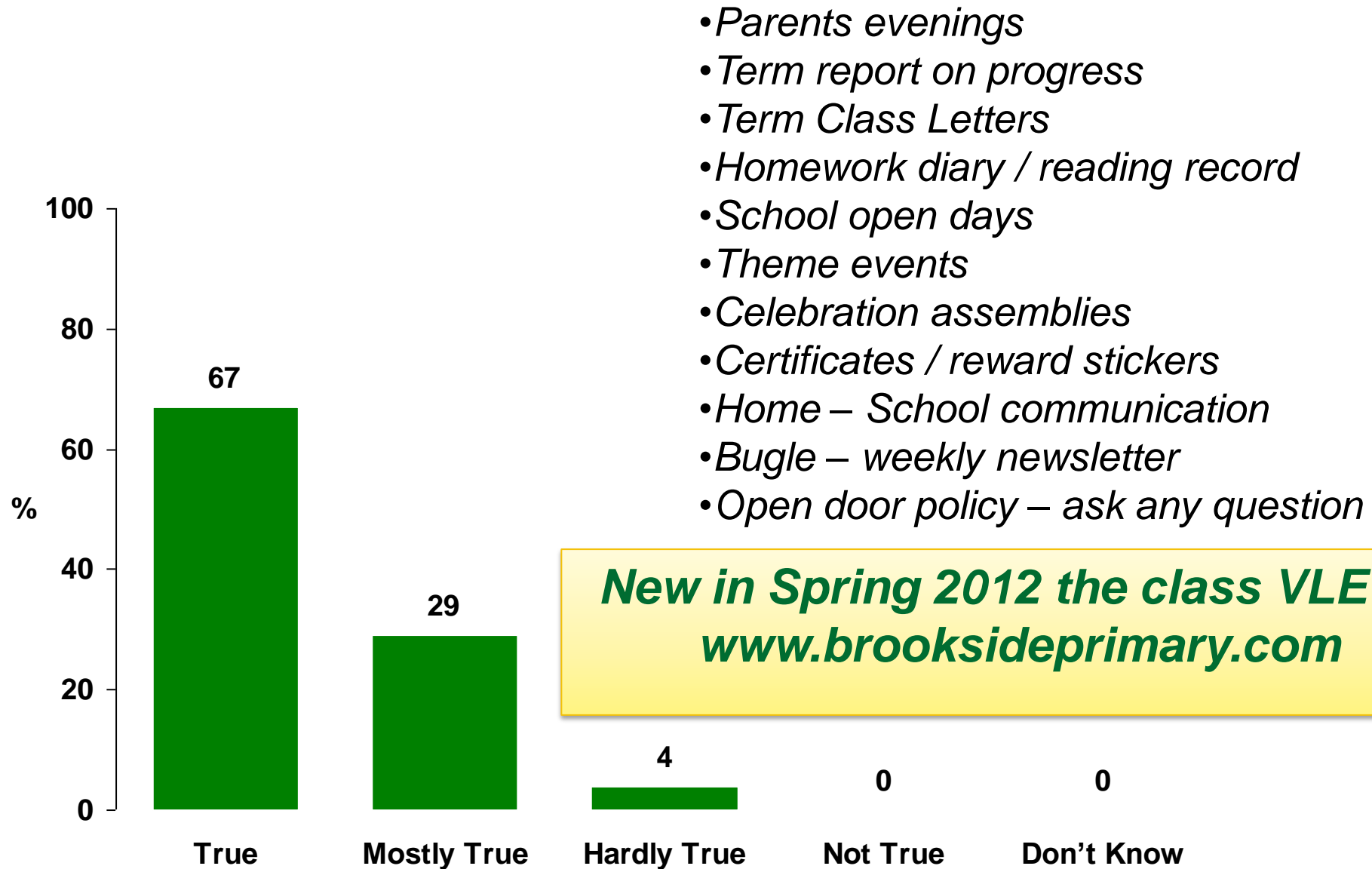
# Q10 “This school responds well to any concerns I raise”

## School comment:

*“We pride ourselves in being a friendly, forward thinking and approachable school, we welcome concerns and deal with them promptly. We are committed to developing positive partnerships with parents to ensure that EVERY child gets the most out of our school.”*



# Q11 “I receive valuable information from school about my child's progress”



- *Parents evenings*
- *Term report on progress*
- *Term Class Letters*
- *Homework diary / reading record*
- *School open days*
- *Theme events*
- *Celebration assemblies*
- *Certificates / reward stickers*
- *Home – School communication*
- *Bugle – weekly newsletter*
- *Open door policy – ask any question*

***New in Spring 2012 the class VLE on [www.brooksideprimary.com](http://www.brooksideprimary.com)***



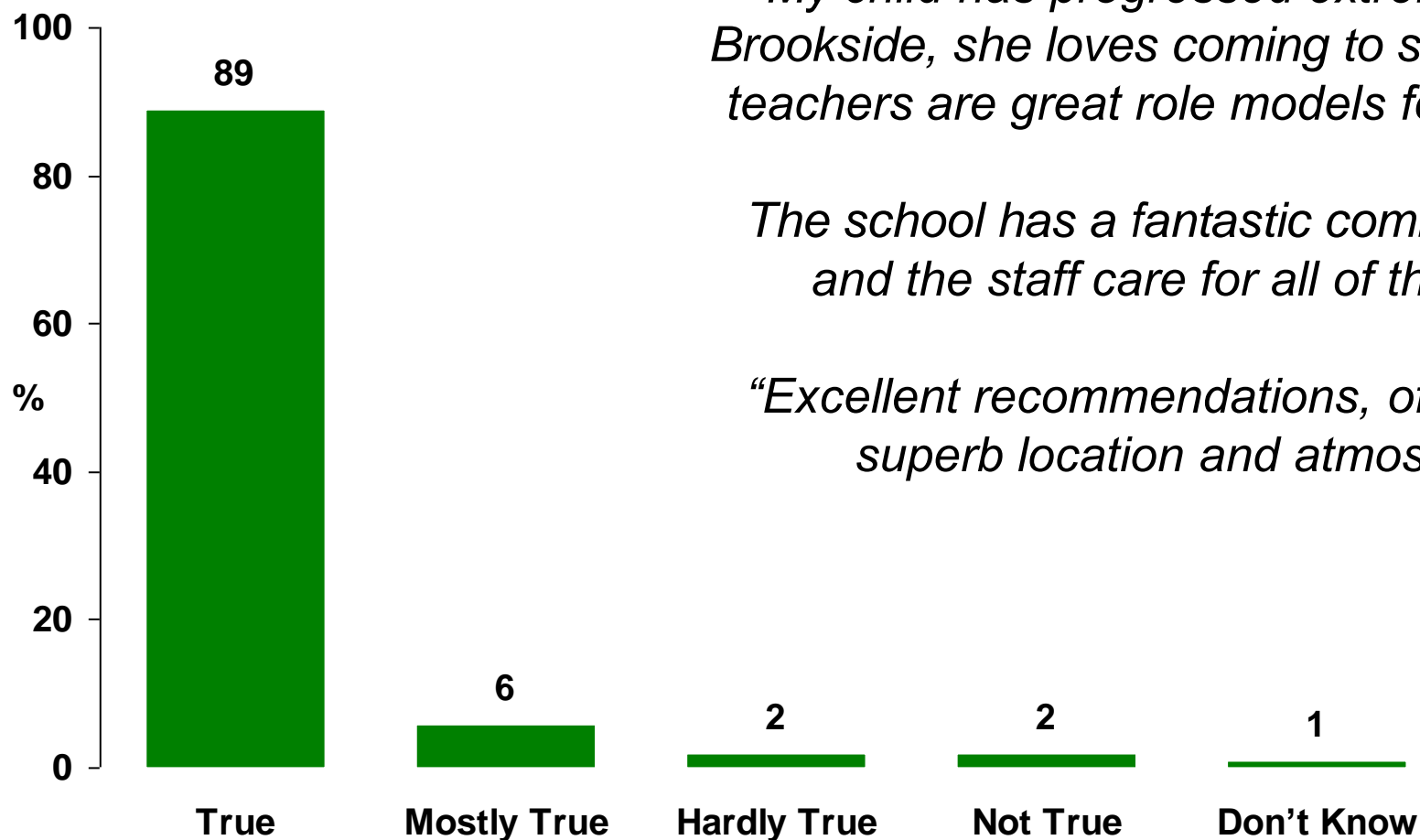
# Q12 “I would recommend this school to another parent”

## Parent comments :

*“My child has progressed extremely well at Brookside, she loves coming to school and the teachers are great role models for the pupils”*

*The school has a fantastic community spirit and the staff care for all of the pupils”*

*“Excellent recommendations, ofsted report, superb location and atmosphere”*



# Q13 What were the main reasons that led you to choose Brookside for your child's education

- The fantastic learning environment that Brookside offers
- Because my niece went to this school, and it is a lovely school.
- Location and the ofsted report
- Attended Busy Bees and really liked the feeling of the school.
- Nice happy family learning environment.
- Small, friendly school – small class sizes.
- After meeting Mrs Holmes and looking around the Brookside, thought it was a lovely school and the atmosphere was brilliant. It had a great learning environment.
- Because of how happy my child was at Busy Bees and convenience of travel.
- Friendly atmosphere, setting of school.
- The school is a great one. My daughter has learnt so much since she started.
- Very impressed when visiting the school, prior to starting. Very Happy.
- We live a distance away from Brookside but really wanted our daughter to attend the school as it has a fantastic community spirit and the staff really care for all the pupils.
- Availability
- A school where the unique child is encouraged
- Holistic education of children, not just academic. Recognises achievements outside of academic ones. Teaches children equality and diversity.
- Location, Reputation, Friendly. Small homely environment. Excellent pre school, making transition to infants very seamless.
- Ethics and location, beautiful environment.
- My child left ##### struggling, no confidence, no conception of school life, wasn't reading, no idea of words, spelling etc! Within weeks, Brookside had pin pointed where ##### struggled, and is now reading simple words, spelling test 6/6 every week and more importantly happy. The confidence the school/staff have brought out is amazing! Every child is treated to their needs. I have a happy, confident child eager to learn. I will never be able to thank the school, staff, children enough. Thank you so much.



# Q13 What were the main reasons that led you to choose Brookside for your child's education

- My children attended first the mums and tots where the school was highly recommended by the mums, they then attended Busy Bees, which we were so pleased with, they then joined the school and we've never looked back.
- Because it has a good resource unit for my child, with special needs and speech and language delays.
- Proximity
- Excellent recommendations, ofsted report, location, superb atmosphere.
- I was told this school was more about nurturing and learning through performing arts, music, drama, activities etc. Then when I came to look round I felt it was the best environment for my child to learn and grow.
- Location and recommendation
- Provision that was available for the specific needs of our child, small and friendly atmosphere and expertise of staff.
- Recommendation, a very loving, caring, warm and friendly school. Happy smiling faces. Polite children. The displays celebrating all the children.
- A lovely caring environment, people who help develop a child's confidence.
- A very caring, happy School for my child to learn at. A fantastic school!
- Brookside is a smaller school which we prefer, it has a family feel.
- The school has a warm “one big family” feel to it. I have no children with special needs but I do like the inclusiveness ethos that Brookside has. Both my Children feel happy and educationally challenged – in a good way.
- Local school with an obvious caring attitude.
- Because it is a small school which encourages children of all abilities to mix and because it is a resource school.
- Recommendation and Integrated
- It is a school I know as I was a pupil here along time ago.
- Heard positive comments from other parents, never heard one bad thing about Brookside. Was having a lot of problems at previous school, with staff and other pupils etc.



# Q13 What were the main reasons that led you to choose Brookside for your child's education

- Loving little school, great teachers who you can talk to.
- Small class sizes, inclusive ethos and child centred approach.
- Older sibling already at school, friendliness, all achievement recognised, however small.
- The environment and ethos promotes kindness and consideration in the children towards one another. We feel this is very important. Musicality – diverse opportunities and creative learning. The children seem happy.
- Brookside Primary has a good reputation and is the nearest school to where we live.
- Fabulous education, caring nature and according to my child “its so much fun”!! Again not been there long, already has a great set of friends and much happier child! A very special school.
- The school just felt “right”!! Not only do they receive a fantastic education but so much more extra-curriculum stuff too.
- We chose Brookside because of its inclusive nature and values.
- The teachers and staff were very welcoming, the children were very polite and extremely enthusiastic.
- Older brother educated very well, Great school my child loves to go in. Would highly recommend.
- It is a small, friendly school with a welcoming atmosphere.
- The Headteacher's enthusiasm is contagious, the whole staff are there for the children, and the school is in an outstanding setting, and all this was evident from our very first visit to the school.
- When we walked round it was over whelming to see how cared for, loved, valued the children were. Happy, smiling faces on children and staff. The beautiful displays, the warmth oozed out. It left ##### school in the dark ages totally.
- Each child is known to the Headteacher and is treated as an individual – praise is given when due to every child.



# Q13 What were the main reasons that led you to choose Brookside for your child's education

•My little girl is in “resource” side. The worries I had when she was 4 and due to start reception was a very worrying time for me and my husband. We worried regarding “would she be accepted by children” “would she be bullied” the list was endless. We never should have worried for one second! The little girl has a fabulous school life with the most amazing caring friends! Such a happy girl who has progressed so much academically and physically due to the fantastic staff at the school and friends. She has achieved so much more than anyone could ever imagine. Brookside is a very special school and should be extremely proud! My family including grandparents' etc all agree! Thank You ☺.

•The school has a very welcoming, happy atmosphere – learning is fun!

•We liked the look of the school, and the views, playing field and lots of open space. The Headteacher is a lovely lady with the school and children her main priority, always puts the children first.

•Resourced facilities.

•Brookside has a great reputation and is the closest to where we live.

•Locality, atmosphere, learning opportunities.

•I knew my child would thrive in such a wonderful environment.

•The ethos of the school, its academic achievement extremely impressed when we initially visited the school – friendly, caring atmosphere, social nurturing, activities such as brass, choir etc. Highly recommended. Friendly atmosphere caring school.

•1. Impressed with initial tour of the school 2. school performance tables 3. Core values of the school and its pupils.

•I found it to be the best school in the area that met with all my child's needs.

•Its just a great school! Children are happy here and take away fantastic childhood memories.

•Location of home, surrounding environment, caring staff on initial visit.

•Loving and nurturing atmosphere. Lots of trips activities etc to keep learning interest. Small class sizes and a beautiful setting.

•The warm welcome that I received, the happy smiling faces of the children. The atmosphere in school is amazing. I feel that Brookside school is my family.



# Q13 What were the main reasons that led you to choose Brookside for your child's education

- Really bad bullying at ##### school forced move to Brookside, my only regret is we never moved sooner.
- I was impressed by the friendly, welcoming atmosphere and the size and resources in the school. My child has progressed extremely well at Brookside. She loves coming to school and the teachers are really supportive and great role models for the pupils. Thank you!
- We liked the idea that children are brought up with others of very mixed ability and taught to have respect for everyone. There have always been a wonderful choice of additional activities.
- A small school with good opportunities e.g. Brass band and a caring environment.
- Busy Bees – my other child was extremely happy here and also because he had a sibling in the main school.

## Don't Knows

One basic way to judge the effectiveness of Brookside's relationship with parents is to look at the number of parents and carers who answered each question with 'don't know'. These scores affect our average score, because the parents/carers concerned feel they didn't know enough to rate the school in this area.

It is therefore useful to help us understand in which areas parents feel they don't have enough information - and in which areas we could, perhaps, improve our parent-school communication channels. I hope you will see in our responses to the questions below we have started to inform you on these points.

1. 14 parents answered 'Don't Know' to Question 8 (The school deals effectively with bullying).
2. 4 parents answered 'Don't Know' to Question 10 (This school responds well to any concerns I raise).
3. 1 parent answered 'Don't Know' to Question 12 (I would recommend this school to another parent).

